

**Date**

Governor Josh Shapiro  
501 North 3rd Street  
508 Main Capitol Building  
Harrisburg, PA 17120

**Representative Name**  
**Representative Local Address**  
**Suite Number**  
**City, State, Zip**

**Senator Name**  
**Senator Local Address**  
**Suite Number**  
**City, State, Zip**

Dear Governor Shapiro, **Representative Name, and Senator Name:**

I am writing to you about the Commonwealth's Educational Improvement Tax Credit Program (EITC) and delays in refunds for this important program.

EITC is tremendously beneficial for low-income families who qualify for financial assistance in providing their children a safe, viable, and academically rigorous alternative to public schools. I applaud the Pennsylvania legislature for promoting and increasing the funding for this program while at the same time, making much needed investments in the existing public-school system.

However, tax refunds are taking far too long to process, sometimes donors are waiting **12-19 months** for their refund.

I am responsible for promoting the EITC program at **school or scholarship organization name** and I have received several complaints from donors who have not received their refunds. Many of these donors have started to question the Commonwealth's negligence in withholding refunds. I'm quite certain there are thousands of donors across the state who are also waiting for delayed refunds.

I can speak about this because of my personal experience as well. I filed my 2023 PA-40 electronically on **date** wherein I claimed a refund. As of today, more than x **number of months** have passed but I still have not received my refund nor any other correspondence from the state. When I used the "Where's my refund" tool, I received a response that my return is currently awaiting a routine review and to allow **8-12 weeks** for my return to be processed but I've already been waiting far longer.

A certain way to destroy a perfectly good program is for people to think it isn't working. In this case, the program works well with regard to its purpose in promoting better education, but it is failing the very people who fund it. Please investigate what can be done to expedite my refund and eliminate future delays. Thank you.

Sincerely,

**Employee/Donor Name**  
**School/Scholarship Organization Name**  
**Address**  
**Phone Number**